# **Privacy Policy for treatmycar.ae**

**Effective Date: 25/01/2025** 

#### 1. Introduction

Welcome to **treatmycar.ae!** Your privacy is important to us, and we are committed to protecting any personal information you provide while using our website and services. This Privacy Policy outlines how we collect, use, and safeguard your information.

#### 2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, phone number, email address, and vehicle details when you book an appointment or contact us.
- Payment Information: If applicable, we may collect billing details for service payments.
- **Technical Data:** IP address, browser type, and browsing activity on our website for analytics and security.
- Cookies & Tracking Technologies: To enhance user experience and improve website functionality.

#### 3. How We Use Your Information

We use your information to:

- ✔ Process bookings and provide car care services.
- ✓ Improve our website and customer experience.
- Respond to inquiries and customer support requests.
- ✓ Send service updates, promotions, or personalized offers (with your consent).
- ✓ Ensure security and prevent fraudulent activity.

## 4. Sharing Your Information

We **DO NOT** sell or rent your personal information. However, we may share it with:

- **Service Providers:** Third-party vendors assisting with operations like payment processing, appointment scheduling, or marketing.
- Legal Compliance: If required by law, we may disclose your data to authorities.

## 5. Data Security

We implement industry-standard security measures to protect your personal data from unauthorized access, loss, or misuse. However, no online system is 100% secure, and we encourage users to practice safe browsing.

## 6. Your Rights & Choices

You have the right to:

- Access, update, or delete your personal information.
- Opt-out of marketing communications at any time.
- Request a copy of the data we hold about you.

To exercise these rights, contact us at help@treatmycar.ae.

## 7. Cookies & Tracking

We use cookies to enhance your browsing experience. You can manage or disable cookies through your browser settings.

### 8. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices, and we encourage you to review their policies.

# 9. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

#### 10. Contact Us

For questions regarding this Privacy Policy, please contact us at: